



QUALITY  
HEADSETS, BASES,  
DIAL PADS,  
USB, VoIP, CORDS,  
ACCESSORIES AND  
REPAIRS  
SINCE 1985

HANDSFREE  
SOLUTIONS FOR  
CALL CENTERS,  
OFFICE  
PROFESSIONALS,  
AT HOME AGENTS  
911 OPERATORS  
AND MORE



**Comfort Telecommunications Inc**

Ph 800-399-3224 Fax 239-945-0288

[www.smithcoronaheadsets.com](http://www.smithcoronaheadsets.com)

[www.comfortel.com](http://www.comfortel.com)

[www.discontinuedheadsets.com](http://www.discontinuedheadsets.com)

Email: [sales@comfortel.com](mailto:sales@comfortel.com)

**A Minority Business Enterprise**

**2016**



Since 1985  
Comfort Telecommunications Inc  
has provided telephone headset  
equipment to customers all around  
the globe.

Our Smith Corona product line continues to strive to bring headset users high-quality products along with unsurpassed service and support for the life of our products.

We carry a wide range of products to suit every business size, from large call centers to home offices. Whether you're starting a new business or expanding an existing business our knowledgeable sales staff will help you to choose the proper equipment for your needs and budget. We offer our business clients a 30-day trial on most equipment to allow you to test our equipment before you make your purchase. We are committed to ensuring that this process is smooth and worry free.

We urge companies to take advantage of our "TRADE UP" and "TRADE IN" savings programs to offset business expenses. Send us your out of service equipment and receive up to \$10.00 off the cost of a "New" Smith Corona equipment purchase.

Let us take the worry out of your purchase. Contact us by phone at 800-399-3224 or email [sales@comfortel.com](mailto:sales@comfortel.com)

*Smith Corona "Quality Factory Direct Headsets"!*



Comfort Telecommunications Inc is proud to be a  
MINORITY BUSINESS



Member Professional Association of Customer Engagement

The professional choice in headset technology



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**Hours Mon thru Friday 9 to 5 est 800-399-3224**  
**Email [sales@comfortel.com](mailto:sales@comfortel.com)**  
**[www.smithcoronaheadsets.com](http://www.smithcoronaheadsets.com)**  
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## Office/Home USB Solutions Ultra Headsets w/USB Adapter

*The Ultra headsets are endorsed by top call center managers!*



- Available in Monaural, Binaural and Convertible and includes the USB adapter cord
- Wideband Technology for optimal voice and audio performance
- Flexible noise-canceling microphone
- DSP technology for speed and crystal clear communications
- USB features include transmit, receive, mute and on-line indicator
- Smith Corona, Jabra or Plantronics compatible quick disconnect
- Purchase includes a storage bag with extra ear pads and headset hanger
- 1-year warranty
- **Training Y cords available \$16.95**
- **Cost \$72.99 to \$76.99 includes USB adapter cord**



## Office/Home USB Solutions

### Classic Convertible w/USB Adapter

### Aries Plus Monaural/Binaural w/USB Adapter

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#### Classic Convertible w/USB

- Noise-Canceling flexible mic
- Two wearing styles
- Convenient quick disconnect
- DSP technology for crystal clear communication
- **Training Y cord available \$16.95**
- 1-year warranty
- **Cost \$64.95 w/USB Adapter**

#### USB Adapter Cord

- Features include transmit, receive and mute with indicator
- \$39.95 if sold separately
- 1-year repair warranty



#### Aries Plus Monaural - Binaural

- Extremely lightweight
- Adjustable headband
- Noise-canceling flexible mic
- The binaural is a single cord design
- Soft foam ear pads and windscreen
- Call Center quality
- **Training Y cord available \$16.95**
- Available with Smith Corona, Jabra and Plantronics quick disconnects
- 1-year warranty
- **Cost \$49.95 - \$53.95 w/USB adapter**





## Office/Home USB Solutions VoiceLync and Compusound USB Headsets

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### VoiceLync USB Headsets

- Perfect solution for any USB application
  - *All in one complete unit—NO quick disconnect*
  - Clear live voice transmission with VoIP
  - Digital in-line receive volume
  - In-line microphone mute with LED indicator light
  - On/Off with LED for use with compatible VoIP software, ie; Skype, Microsoft Lync
  - Purchase includes the headset w/USB, leather ear pads on the headset, extra foam ear pad(s), and user manual
  - 1-year warranty
- 

Compusound II Binaural Headset w/USB Adapter \$ 35.95



- Plugs directly into the USB port
- Soft foam ear pads are approx 3 inch in diameter
- Flexible microphone
- Receive volume on the cord
- Plug n play no software required
- 8 foot cord from headset to USB
- 12 month warranty

*Corded Headsets*  
**ULTRA Monaural, Binaural &  
Convertible**



- Wideband technology for exceptional voice and audio
- Ultra noise-canceling microphone
- Binaural is a single cord design
- Adjustable headband
- Acoustic shock protection
- **Available with the Smith Corona, Jabra or Plantronics compatible quick disconnect**
- Optional USB, sound card, HIS, HIC, extension, **Training Y** & other cords available
- 3-year warranty
- **Cost \$57.95 to \$59.95**



**1 bottom disconnect cord of your choice is included with each headset purchased.** Choose a standard RJ9/RJ11 for direct connection to your dial pad, amplifier or phone. Or choose a 2.5mm or 3.5mm cord.

Storage bag, headset hanger and extra ear pad(s) are included with each Ultra headset purchased



*Corded Headsets*  
**CLASSIC Monaural, Binaural and Convertible**



- Choose from hearing on one or both sides or choose the convertible for your choice of ear hook or headband
- Noise-canceling flexible microphone
- Adjustable headband
- Rotational microphone can be worn on either side
- **Binaural available with the PLANTRONICS quick disconnect**
- Optional USB, soundcard, Avaya HIS, HIC , extension, **Training Y** & other cords available
- Call center tested and approved
- 3-year warranty
- **Cost \$49.95 to \$55.95**

**1 bottom disconnect cord of your choice is included with each headset purchased.** Choose a standard RJ9/RJ11 for direct connection to your dial pad, amplifier or phone. Or choose a 2.5mm or 3.5mm cord.





*Corded Headsets*  
**ARIES PLUS Monaural and Binaural**



- Extremely lightweight for a comfortable all day fit
- Choose from hearing on one or both sides noise-canceling flexible microphone
- Adjustable headband
- Binaural is a single cord design
- Rotational microphone can be worn on either side
- Optional USB, soundcard, Avaya HIS, HIC , extension, **Training Y** & other cords available
- Call center tested and approved
- 2-year warranty
- **Cost \$44.95 - \$49.95**

**1 bottom disconnect cord of your choice is included with each headset purchased.** Choose a standard RJ9/RJ11 for direct connection to your dial pad, amplifier or phone. Or choose a 2.5mm or 3.5mm cord.



Whether you work in a traditional office, at home or in a call center environment Smith Corona headsets offer cutting edge technology giving users premium sound quality, superior noise-cancellation and a comfortable reliable experience that only Smith Corona can

## Headset Amplifiers



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Smith Corona amplifiers include a *simple switch* for compatibility to **Smith Corona, Jabra or Plantronics** headsets.



### M18 - M18UP Amplifier

- **M18UP** uses the included USB cord for power no batteries or power supply needed
- **M18** requires 2 AA batteries or option AC power supply
- Both bases include transmit, microphone control, receive volume control, mute, headset stand
- Blinking in-use and mute light
- 3-year warranty
- **M18 \$49.95**
- **M18UP \$59.95**



### M16 Multi Purpose Amplifier

- Ergonomically designed
- Blinking LED in-use light and mute light
- Includes transmit microphone control, receive volume control, mute, headset stand
- Tone control
- Requires 2 AA batteries or use the included AC power supply
- 3-year warranty
- **Cost \$55.95**



### 911 Push to Talk Adapter

- For use in 911 Call Centers or any 6 wire application
- Transmit and receive controls
- Available in 10 ft or 25 ft cord lengths
- Compatible with Plantronics headsets with FREE jumper
- 3-year warranty
- **Cost \$69.95 to \$74.95**

## Telephone Dial Pads & Inbound Base

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### PD100 Phone Dial Pad

- Single line headset telephone
- Talk, mute, flash, redial
- In-use light
- Transmit and receive volume control
- Perfect for home businesses or call centers
- 3-year warranty
- **Cost \$49.95**



### HP100 Phone Dial Pad

- Single line headset telephone
- Receive and transmit control
- In-use and mute light
- Headset hanger included
- Mute, repeat dial, last number re-dial and flash
- 3-year warranty
- **Cost \$53.95**



### HP200 Inbound Phone Base

- Single line phone without the keys
- No keys to prevent unauthorized outbound calls
- Receive and transmit control volume
- On/Off, mute
- Headset stand included
- 3-year warranty
- **Cost \$49.95**

**800-399-3224 Mon thru Fri 9 am to 5 pm est**  
**Email: [sales@comfortel.com](mailto:sales@comfortel.com)**

## Work at Home Independent Agents

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*Comfort Telecommunication Inc works closely with many companies who have independent agents working at home. With recommendations from these companies and suggestions from agents, we have put together packages to help agents choose the required equipment that they need to perform their jobs while keeping in mind the cost and the importance of quality as well.*

*Please visit **WWW.AGENT-HEADSETS.COM** for more information and to view our equipment.*



**Don't see your company listed? No worries, call us at 800-399-3224 or email [support@comfortel.com](mailto:support@comfortel.com) and we'll be happy to put together the perfect package for your needs and budget.**

## Replacement and Specialty Cords

We carry a large stock of cords and other accessories for Smith Corona, Jabra and Plantronics products

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### QD to USB Adapter Cord \$39.95

Compare to Plantronics DA45 - DA55

- Plug N Play no software required
  - Mute and volume controls
  - **FREE** with the purchase of selected headsets see pages 4, 5
- P12859 Smith Corona, Jabra  
P12943 Plantronics



### QD to Sound Card Adapter Cord

- Plug N Play no software required
- Plugs directly into the sound card port available on most pc's

P11964 Smith Corona, Jabra **\$12.95**  
P13981 Plantronics **\$15.95**



**Replacement bottom cords** for Plantronics, Smith Corona & Jabra, cord includes qd to modular clip

- Headset to amp
- Headset to phone
- Headset to dial pad
- Headset to 2.5mm connection
- Headset to 3.5mm connection
- Most cords only **\$9.95**



### Headset Extension cords \$9.95

- Curly cord connects between headset and bottom cord quick disconnects
  - Adds an extra 6 ft to the headset cord
- P12551 Plantronics  
P12926 Smith Corona & Jabra

## Specialty Cords and Training Adapters

We carry a large stock of cords and other accessories for Smith Corona, Jabra and Plantronics products

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### HIC and HIS Avaya Cords \$19.95



- Available with the Smith Corona, Jabra and Plantronics style quick disconnects
- Cords for Avaya 302D, 2400 Series, 4000, 6000, 9600 series phones
- Specific cords for 9608 series

Call for your specific needs!

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### Training Y Cords \$16.95



- Available with or without mute switches

#### Plantronics

- with mute P12922

- without mute P13348

#### Smith Corona, GN Netcom/Jabra

- with mute P11810

- without mute P13109
- 



### Telecoach Training Adapter \$21.95

- Two headset ports
  - Each user has their own mute
  - Compatible with most phones and Smith Corona and Plantronics amplifiers
  - Call for compatibility
- 



### 2.5mm or 3.5mm cords\*

Choose a short straight cord or long curly cord  
Available with the Smith Corona, Jabra and Plantronics quick disconnect.

Cost \$9.95 to \$11.95



\*Receive a Free 2.5mm or 3.5mm adapter by substituting the standard RJ cord when you purchase a Smith Corona corded headset. Ask your sales rep how!

## Accessories Ear Pads, Voice Tubes, Windscreens ETC...

**ASK ABOUT OUR QUANTITY DISCOUNTS**

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Standard Foam Ear  
Pad 1 3/4"  
P10634 **\$.99 each**



Leatherette Ear Pads  
1 3/4"  
P11429 **\$1.29 each**



Foam Ear Pad w/  
Hole 1 3/4"  
P13421 **\$.99 each**

**BUY 25 GET 5 FREE ON SELECTED ACCESSORIES!**



Sani-wipes to keep  
your headsets free  
from dust and germs  
P13123  
**\$7.50 per 100 pcs**



Standard Voice Tubes  
P10092 Clear **\$2.95**  
P13079 Black **\$2.95**  
Short also available for  
Plantronics specific  
headsets



Standard Foam  
Windscreen  
P11215 **\$.99 each**

**New and Reconditioned  
Telephones, Handsets, Accessories and Repairs  
Call for a quote!**





**All correspondence and packages should be sent to this address**

**1407 SE 47th Terrace  
Cape Coral, FL 33904  
Phone 800-399-3224 Fax 239-945-0288**

*Thank you for making Comfort Telecommunications Inc and  
Smith Corona products, your preferred headset provider.*

Please visit us at the following websites:

[www.smithcoronaheadsets.com](http://www.smithcoronaheadsets.com)  
[www.comfortel.com](http://www.comfortel.com)  
[www.discontinuedheadsets.com](http://www.discontinuedheadsets.com)  
[www.agent-headsets.com](http://www.agent-headsets.com)

Email: [support@comfortel.com](mailto:support@comfortel.com)  
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